

did not attend

SEPTEMBER 2024

Appointments are at a premium and every missed appointment could have been offered to another patient if we had been notified within a reasonable timeframe.

**In September 2024, out of 9,759 appointments,
335 were marked as 'Did Not Attend' (DNA)
3.43% of appointments for September**

**This equates to:
109 hrs and 45 mins of clinical time**

statistics



If you are unable to attend a pre-arranged appointment, can you please let us know in advance. You can cancel your appointment by using: **Online Services / NHS App**
by emailing us at: **castlemedicalgroup.noreply@nhs.net**
or by calling: **01530 414131**

