

did not attend

AUGUST 2024

Appointments are at a premium and every missed appointment could have been offered to another patient if we had been notified within a reasonable timeframe.

**In August 2024, out of 9,012 appointments,
290 were marked as 'Did Not Attend' (DNA)
3.22% of appointments for August**

**This equates to:
77 hrs and 50 mins of clinical time**

statistics



If you are unable to attend a pre-arranged appointment, can you please let us know in advance. You can cancel your appointment by using: **Online Services / NHS App**
by emailing us at: **castlemedicalgroup.noreply@nhs.net**
or by calling: **01530 414131**

