

did not attend

JANUARY 2024

Appointments are at a premium and every missed appointment could have been offered to another patient if we had been notified within a reasonable timeframe.

In January 2024, out of 10,032 appointments, 298 were marked as 'Did Not Attend' (DNA) 2.97% of appointments for January

**This equates to:
88 hrs and 10 mins of clinical time**

statistics



If you are unable to attend a pre-arranged appointment, can you please let us know in advance. You can cancel your appointment by using: **Online Services / NHS App**
by emailing us at: castlemedicalgroup.noreply@nhs.net
or by calling: **01530 414131**

