**Minutes of the Meeting of Castle Medical Group PPG, held on Wednesday 18 June 2025 at CMG**

**1** **Present:** Jim Curtois; Kurt Kovach; Bhiku Mistry; Michael Phillips;

 Hilary Mercer; Karen Wesson; Tony Green; Jennie Caukwell

 **Apologies for absence** Renee Robinson; Lynn Rigby; Michele Garner;

 Ron Godwin; Martin Cooper

 In the absence of MC, Karen Weston took the Chair.

 TG apolgised for the late change of date and time, but this had been neces sary to ensue a meeting went ahead.

**2** **Minutes of the Meeting held on Tuesday 6th May 2025**

The minutes were accepted as a true record. Proposed, HM, Seconded, MP.

**3 Matters Arising**

 There were no matters arising.

 KW noted that JC was on a tight time schdule so the CMG presention would take place first.

**4** **Report from CMG - slide presentation**

 JC presented the report of the CMG and the following points and issues were noted:

* + Staff changes
	+ Compliments & Complaints
	+ Changes on website
	+ Friends & Family
	+ Types of Complaints
	+ What we have done
	+ Website & ways to contact
	+ Saturday services
	+ Mon - Fri services
	+ Rapid Health data - requests by time and patient age
	+ DNA data
	+ Pharmacy First
	+ Technology - research, choice and use.

 **Rapid Health system discussed :**

* + more patients getting used to system
	+ enhanced access
	+ some aspects of system being re-aligned
	+ must arrange appointments via system or telephone if no system access - cannot walk in and make appointments

Issue of charging for prescriptions by pharmacists raised - KW asked any instances to be reported.

Linkage between Leicester and Derby hospitals discussed. JC noted a new system was being looked at to improve this.

**JC Then left the Meeting.**

 ***Members are strongly recommended to read the presentation, attached to these minutes***

KW then invited members to outline any questions they would like to raise with JC.

* KK - how could we help with the national fall in Vaccination take up?
* JC - Sit and Wait - how about for over 70s?
* JC - Plans for the future expansion with the growth in housing? It was suggested members contact the local MP. TG asked to draft a template letter. TG
* ( following the meeting, MC & TG agreed to send a joint email to the MP)
* LS - support services relating to young people and suicide?

**5 Report from the Chair**

 There was no report form the Chair.

**6 Any Other Business**

Members raised 2 points:

* TG suggested an addition to the agenda of a section “Questions from members” - this was agreed
* MP suggested that with so much happening, a monthly meeting would be very helpful. This was recommended by the meeting.

**7 Date of next meeting**

The date of the next meeting is Tuesday 19th August at ASCEBI House,

commencing at 11.00am